

NEWSLETTER

EDITION: JULY - SEPTEMBER



This month's newsletter is packed with celebrations, milestones, and updates from across the TMS family. We reflect on our recent TMS Past & Present meet-up, share heartfelt tributes to team members marking 20 and 15 years of service, and celebrate a well-earned promotion within our Technical Illustration team. We look back at our successful participation in the DSEI 2025 exhibition, preview the upcoming Lincolnshire Defence Cluster Networking Event, and shine a spotlight on our core capability: Technical Publications.



SEPTEMBER: TMS ATTENDS DSEI EVENT

CAPABILITY CORNER:

Technical Publications

UPCOMING EVENTS:

*TMS Support Solutions Ltd to Attend
Lincolnshire Defence Cluster Networking
Event at IBCC*

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TMS FRIDAYS: WHERE LEGACY MEETS LAUGHTER

TMS Fridays: Where Legacy Meets Laughter
At TMS, we've always believed that a strong team doesn't end when the working day does, and it certainly doesn't end when someone retires. That's why, every few months, a longstanding TMS tradition brings together past and present members of the company (partners included) for a relaxed Friday afternoon of drinks, stories, and plenty of laughs.

These informal gatherings aren't just about nostalgia, they're about staying connected, honouring the people who helped shape TMS, and continuing the sense of camaraderie that defines us. Many of our retirees gave over two decades of service to the business, and the

friendships formed during those years remain as strong as ever.

What makes these meetups even more special is the way our newer team members naturally integrate into the wider TMS family. There's a genuine sense of Mutual respect and admiration, our current staff get to hear invaluable stories, insight, and humour from those who came before, while our former colleagues get to see the company continuing to grow in good hands.

It's a powerful reminder that our culture isn't just inherited, it's carried forward and shared. We're proud of the close-knit, down-to-earth community we've built at TMS, one where the past and present meet with Ease, and where every person, regardless of when they joined, plays a role in shaping who we are.

Here's to tradition, connection, and the kind of team that feels more like family.



AUGUST

TMS STAFF – BIG SHOUT OUT

CELEBRATING 20 YEARS OF DEDICATION: KEVIN AND CHRIS HARRISON

This month, we are incredibly proud to celebrate a major milestone at TMS, 20 years of dedicated service from two of our most respected senior Project Managers and Senior Technical Authors, Kevin Badiali and Chris Harrison.



Over the past two decades, Kevin and Chris have become cornerstones of the company, helping shape TMS into the organisation it is today. Their knowledge,

leadership, and unwavering commitment have not only driven countless successful projects but have also inspired those around them to maintain the highest standards of professionalism and integrity. From navigating complex defence projects to mentoring new members of staff, their contributions go far beyond what's expected, they embody the values and spirit of TMS.

Their 20-year journey with us reflects loyalty, resilience, and an enduring belief in the importance of what we do in support of defence. It's a legacy of excellence that sets the benchmark for the next generation.

On behalf of everyone at TMS, thank you, Kevin and Chris, for your incredible service, your tireless dedication, and for being two of the giants of this company. Congratulations on your 20-year milestone!

RECOGNISING 15 YEARS OF SERVICE: PAUL PARR AND HAYLEY DORAN

We are delighted to recognise and celebrate the 15-year service milestone of two highly valued members of the TMS team, Paul Parr and Hayley Doran.



Paul, a Senior Project Manager and Senior Technical Author, has played a pivotal role across numerous defence projects over the years. His attention to detail, technical knowledge, and commitment to quality have made a lasting impact.

Hayley, a key part of our support staff, has been instrumental in keeping operations running smoothly behind the scenes. Her reliability, Organisational skills, and no-nonsense approach have ensured the business remains on track, even during its busiest periods.

Both Paul and Hayley have been huge influences within TMS, helping to shape our company culture, our standards, and our continued growth. On behalf of everyone at TMS, thank you, Paul and Hayley, for your loyalty, hard work, and the incredible contribution you've made over the last 15 years. Congratulations on this well-earned milestone!

CONGRATULATIONS ON YOUR PROMOTION: INGA

We're pleased to announce the well-deserved promotion of Inga to the role of Senior Technical Illustrator.

Inga has been with TMS for six years and has consistently delivered high-quality, professional technical illustrations that enhance the clarity and impact of our documentation. Her attention to detail, creativity, and commitment to excellence have made her an invaluable member of the team.

Beyond her core role, Inga has taken the initiative to design and maintain the TMS company website — a responsibility she has handled with the same high standards she applies to her technical work.

Inga's promotion is a reflection of her talent, work ethic, and dedication to the business. We're proud to have her as part of the team and look forward to seeing her continue to thrive in this new role.



SEPTEMBER

TMS AT DSEI 2025 – WALKING THE FLOOR, BUILDING THE FUTURE

by Nick Johnson

This September, Glyn and I had the privilege of representing TMS at the Defence and Security Equipment International (DSEI) show in London, one of the world's leading defence and security events. Across three days, we covered more than 25 miles walking the floor, making sure we connected with everyone on our list and more. The effort was well worth it. We held numerous valuable conversations with potential new customers and strengthened relationships with many of our existing clients.



The atmosphere at DSEI was electric, filled with innovation, collaboration and a shared drive to meet the challenges of tomorrow. For TMS, the event was not only an opportunity to showcase our expertise but also a chance to listen, learn and explore new avenues where we can support our customers.

By the time we left, we carried with us a renewed sense of optimism. The show highlighted the trust placed in TMS by our current partners and the exciting opportunities that

What really stood out was the benefit of speaking to people face-to-face. No video call or email can match the value of sitting down with someone, reading the room, and having an open, direct conversation. Those moments of genuine interaction are where real trust and understanding are built, and that was a huge benefit of DSEI for us.

lie ahead with new connections.

In short, DSEI was a real success, a platform that reminded us why engagement, visibility, and face-to-face relationships are key to shaping the future of defence support.

CAPABILITY CORNER

TECHNICAL PUBLICATIONS

Clear, concise, correct and complete Technical Publications are essential for the safe operation and maintenance of all types of equipment and provide a mechanism through which Whole life Costs (WLC) can be maintained at a practical minimum. The development of Technical Publications remains our core business since we were established in 1991 as TMS Publications Ltd.

Since then, our portfolio of services has expanded, and we maintain our position as a leading independent provider of Technical Publications. We are able to provide complete, fully illustrated platform, system or equipment workshop documentation and operator and maintainer Technical Publications to suit all maintenance and repair levels, each specifically tailored through Integrated Logistic Support and Supportability Analysis processes to ensure they are fit for purpose and meet the requirements of the customer, be it in electronic or printed form. Our Technical Publication services include:

INTERACTIVE ELECTRONIC TECHNICAL PUBLICATIONS (IETPS)

DEFENCE PUBLICATIONS

AEROSPACE AND DEFENCE (ASD) S1000D

BID PREPARATION AND MANAGEMENT

CONTENT ANALYSIS

TECHNICAL AUTHORING AND TRANSLATION SERVICES

DESKTOP PUBLISHING

TECHNICAL ILLUSTRATION AND GRAPHICAL DESIGN

NATO CODIFICATION MANAGEMENT

TECHNICAL DOCUMENT MANAGEMENT

TECHNICAL DOCUMENT ON LINE (TDOL)

UPCOMING EVENTS

TMS SUPPORT SOLUTIONS LTD TO ATTEND LINCOLNSHIRE DEFENCE CLUSTER NETWORKING EVENT AT IBCC

We're excited to confirm that TMS Support Solutions Ltd will be attending the Lincolnshire Defence Cluster Networking Event, taking place on 21st October 2025 at the International Bomber Command Centre (IBCC) in Lincoln.

This prestigious event, hosted by Team Lincolnshire in collaboration with the Greater Lincolnshire Regional Defence & Security Cluster (GLRDSC), will bring together a wide range of organisations from across the defence and security sectors — including industry leaders, SMEs, government representatives, and academic institutions.

As a trusted provider of specialist support solutions to the defence industry, our team is looking forward to engaging with fellow cluster members, discussing upcoming opportunities, and exploring new avenues for collaboration and innovation. With a strong focus on supply chain development, technology integration, and regional capability, the event provides a valuable platform to showcase our expertise and align with the evolving needs of the sector.

We're proud to be part of this growing network and to play our part in strengthening the UK's defence ecosystem. If you're attending, we'd love to connect on the day.



QUOTE OF THE QUARTER

"In the world of defence and engineering, a single error in a technical document can cause a chain reaction."

Accuracy is what keeps the mission, and the system aligned and on track."



TO BE CONTINUED...